CONVERSATIONAL INTERACTION IN CENTRAL THAI

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Conversation is an activity which is engaged in by speakers of every known language. While conversational strategies may differ from culture to culture, there are basic organizing principles which are immutable. One of these principles, I will claim, concerns felicitous topic shift. In this paper, I first present an overview of conversational interaction involving principles of speaker turn - taking. Then, I focus on one aspect of conversational activity, the change of topic, and present data from Central Thai conversational interaction which, on the surface, appear to violate the standard canons of topic shift conventions. On deeper analysis, however, it will be seen that the data do not violate these standard conventions, given access to socio - cultural information relevant to Thai society in particular. The results may be extrapolated without distortion to other cultures as well, although the details, of course, will differ.

I. CONVERSATIONAL INTERACTION

In some respects, conversational interaction may be likened to traffic patterns, and this is the analogy I shall pursue in this paper. In fact, researchers such as Duncan 1974 and Sacks et al 1974, among others, have focused attention on an interesting aspect of conversational interaction. They have focused on

[1]

AMERICAN ENGLISH

- use of rising or falling pitch at the end of a clause
- (2) lengthening of final syllable in a clause
- (3) end of a hand gesture
- (4) use of a stereotyped expression such as but uh
- (5) sharp drop in pitch
- (6) completion of a clause with subject and predicate

[from Duncan 1974]

how it is that conversations can flow smoothly, one person at a time, with so few collisions; that is, how it is that there are so few instances of simultaneous speaking. They are not talking about certain wellknown American Indian conversational interaction. such as that reported by Philips 1976, in which there is an obligatory pause after the speech of one person and before the beginning of the speech of the next. Rather, they are talking about normal American English conversational interaction. What Sacks et al claim is that, "Overwhelmingly, one party talks at a time," and "Occurrences of more than one speaker at a time are common, but brief." The question for us today is, how is it that interactants know who is permitted to talk at any given point in a conversation?

What these researchers have found is that there are specific "traffic signals" which either give the other person permission to speak or which tell the other person not to speak. These signals operate much the way traffic lights or traffic signs do in regulating against potential collisions.

As a point of reference, I will summarize some of the major signals in both English and Japanese conversational interaction for giving permission to the other person to speak. These are presented in $[\ 1\]$.

JAPANESE

- (1) drop in intonation at clause boundaries, accompanied by
- (2) gaze toward hearer or head nod

[from Hinds 1978]

Preliminary investigation into vocal turn signals in Thai conversational interaction carried out by myself and two graduate students in linguistics at Thammasat University, Supaporn Chutikanon and Khannita Rattanabhayone, has shown, as might be expected, that change in pitch plays no role in turn taking signals since tone in Thai carries meaning. Rather, if the speaker pauses at the completion of a potentially complete grammatical unit, this licenses the addressee to become the speaker. Lengthening of a syllable, or the immediate start of another utterance at such

grammatically complete units, function as turn suppression signals.

What is of interest about Thai conversational interaction, however, is the degree to which simultaneous talking occurs. The following segment of conversation transcribed and translated by the same two students mentioned above is typical of conversational interactions among friends, and it shows a considerable amount of simultaneous speaking, represented as overlapped lines.

[1]

- 1 A: phî ?ết lúcàk ?àtsənii ka wásăn lú pà Add, do you know Asnee and Wasan?
- 2 B: luu luu lu pà phî tûy lu pà Yes, yes. Do you know them Tuy?
- 3 C: dâyyin tè chêu tè mây khôy lu khon nǎy ?a

 I've heard their names, but I don't know who they are.
- 4 lú tè wâ ?ây bòk ton tôon [laugh]
 I know about "book tong toong"
- 5 lε man kô yôk muu ?alay kô mây lu and they raise their hands.
- 6 A: ?aray ?ây bòk toŋ tôoŋ
 What about "book tong toong?"
- 7 C: man loon peen book ton tôon lễ ?alay kô mây lu [laugh]
 They sing the song "Book tong toong" or something else I don't know
- 8 l'εw man kô yôk muu nà and they raise their hands.
- 9. B:

thì wannán nà kadìi dây náam nà It's that day, it's "kadi day nam."

- 10 C: ? ? Pa lú từ wâ mii khon welaa chia lốw man yók muu yá yá thì wâ
 Uh, I know that there's someone to cheer them and raise their hands
- 11 lôk dontii nà in the "look dontrii" concert.
- 12 tè wâ may may mây dây tìt taam pen pəcam yàn nà But I don't follow their songs all the time, there's something like that.
- 13 A: lěə Is that right?
- 14 C: ?ee thấ thĩap kà phùak béet béet ?elay la kố ?àtsenii dâyyin tế chêu Uh, if I compare them to Bird, I only know their names
- 15 B: mêa kòn mêa kòn yu won 21tsên In the past they played in the "Isn't" band.

4

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Ιě϶
    A:
16
          Is that right?
    C:
          thî wanán thî pay lé ?ét chôop duu mâak
17
          It's that day that I went, and Add liked watching them.
          ?ee thî lón pen n<del>ù</del>n mít chít klây nay thùn ?aw ma lóon dâay
18
    B:
          Um, they sing a song "Neung mit chit klay" that we can sing.
          lέ phî nóŋ lúcàk pà ... hěn ŋîap
19
          And Nong, do you know them? You're not saying anything.
          rúu ...hà ...ciŋciŋ lέεw nîi ?atsənii nî daŋ kwaa ná tè wâ
20
    D:
          Yes I do. In fact, Asnee is rather famous, but I prefer Wasan
          phi chôp wasản mâk kwảa pó sian kháw ...
21
          because of his voice, a lovely voice,
          khu nâlák nà kêem yûy lé sĭan kháw lón peen nun mít chít klây
22
          he has fat cheeks, and when he sings "Neung mit chit klay"
          én ib clq nem nem... nem
23
          it .. it's it's melodious.
          kháw mây lón dûay kan lěe
    C:
24
          Don't they sing together?
          mâay · kháw··?èə·· kháw cà lên dontlii dûay kan lέ sùan yày ?àtsənii cà lóŋ
25
          No .. they .. they will play together, mostly Asnee sings.
26
    B:
                  pen tôn sĩan
                   The beginner
                                cà lớn ..?ဘႆ ..
27
    C:
                                He will sing .. oh ..
          lε slan man cà nàk nàk kwà wasan
28
          And his voice is stronger than Wasan.
          lέ wasản tham ?elay là ..dîit ?elay pay lěe ..?οο ..
29
          And what does Wasan do? Play the guitar? Oh I see ..
          lέ wasản cà lớn pen .. nîm nîm ?θə nîm nîm kêεm yúy yúy
30
    D:
          And Wasan will sing .. a very soft song, and his cheeks inflate.
31
    B:
          ?àat cà |pen..
          It may be
                     khu mò ka kha lék tê kháw
32
    D:
                    It fits him perfectly.
          tὲ kháw kó lên dontrii|tháŋ sǒŋ khon mây chây lðə
33
          But they play together, don't they?
                                     lên .. ?èə ..
    D:
34
                                     They do .. um ..
          tè khon thi lon mák thisùt khu ?àtsənii
35
          But Asnee always sing.
     D :
 36
              tὲ khon daŋ khʉ ʔàtsənii
              But the famous one is Asnee.
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wasan ca pen sĭaŋ ʔay | nân nà .. kháw lîak .. sĭaŋ ʔəlay ná
37
          Wasan will be a .. they call .. it's called the
          thî man mii ch<del>ûu</del> .. ?əə sĭan kholas ?əə sĭan
38
          It's called .. um .. the group !. um .. group.
                                                                 sĭan kloo na lěe
                                      sěəm
    C:
39
                                                                 To be moist?
                                      Supplement?
                                                                                 kholas
    D:
40
                                                                                 Group.
          Ιě́ə
    A:
41
          Is that right?
          suan yay man tham sian kholas
42
          He always sings in a group.
          Ιέ man dan khenàat thi wâ ?aw pay pen ?ee ..
43
          And he's so famous that Coke wants him to be ..
          ?əlay na .. naay bὲερ
          uh what .. the model for
          khóok nà chây má pen khótsəna khóok chây má kó ?aw pay khon diaw
45
          Coke, isn't that it? It's the Coke ad, isn't it? He's the one.
          hển ma sədɛn wâ ?àtsənii dan kwàa
46
          That means that Asnee's more famous.
          ?aw tὲ ?àtsənii pay
47
          They only wanted Asnee?
          lέ phî chôp ?əlay pen ?əlay khôn man là
48
          And what, what is his song that you like?
           ?əə phî ..
     C:
49
          Uh, |I ..
           phî chôp n<del>ủ</del>ŋ mít chít klây
     D:
50
               I like "Neung mit chit klay."
          lón nay wá mít chít klây thi bâan ?Ét thi wannán pèet duu chây máy
51
           How do you sing it? That day, in Add's house, she watched on TV, right?
                    chêun chii wan ..
           [ sings ]
     B:
52
                    "Chuun chii wan .. "
                    ləəm tὲ wan .. ?əə chêun chi wan chây chây khên chit khên phít
53
     D:
           sings
                    "Leen tae wan .. " uh "chuun chii wan " yeah, I can't sing it right.
     B :
                                                  ?ee ?əə
54
                                                                             content of the
                                                  Yeah yeah.
           Ιě϶
     A:
           Is that right?
           mây lú ch<del>ủ</del> pen lòk tè nî kó chôp
 56
           I don't know the song, but I like the contents.
           tham may thủŋ chôp peŋ n'i là
```

57

Why do you like it?

58 mii khwaam lắn fắn cay kàp man lu wâ .. It reminds you of something, or ..

59 D: man man plá dii ?à It, it's melodious.

phî wâ man mò ka khon kè kè na sùan yay I think it's most suitable for older people.

61 C: tham noon dii na
That's a good melody.

62 A: səden wâ phî kè lé ləə That means you're old, doesn't it?

63 D: kὲε lέεw I am.

64 C: tham non ko dii sù tham non man yen yen dii It's a good melody, Su, it's a cool melody.

65 A: | ə́ə Is that right?

66 D: man plèεk dii It's rather strange.

67 A: yànnî səden wâ phî chôp pen sətaay bèp yen yen That means you like a cool style song.

68 D: ?aa ..

69 C: mây tôn yen mâak It doesn't have to be.

There are four specific reasons which explain why simultaneous talking may occur in Thai conversational interaction. Discussion of these features shed insight into Thai conversational behavior.

First, similar to English, are occurrences of brief overlapped conversation in which one party stops to allow the other to continue. This may be seen in section $[\ 1:49-50\]$ and $[\ 1:68-69\]$.

Second, again similar to English, is simultaneous speaking to show solidarity. The addressee echoes the basic content of the speaker to show that she is following the conversation. This is similar to a phenomenon discussed by Tannen 1983 who showed that there is a type of speaker of English she calls a "completer" who will help the conversational partner complete a sentence. This is illustrated in section [1:25-27] and [1:38-40].

Third, there are incorrectly given signals such as that illustrated in [1:30-32] in which the speaker ignores her own signal to turn over the floor. This

may be though of in terms of "interruptions," the fourth type of documented simultaneous speaking.

This fourth type of simultaneous speaking is by far the most common, and involves what I have just termed "interruptions." There are three types of interruptions in this data set, and their functions are (a) to ask questions, (b) to give information, and (c) to give opinions. In order to understand why such types of interruption are so common in Thai conversational interaction, we can return to a consideration of Thai public behavior, and pursue the analogy of traffic patterns alluded to earlier.

Let us then consider behavior in traffic. There are behaviors in traffic in Bangkok which would be considered both impolite and illegal in many other countries. At traffic lights, for instance, instead of lining up to wait for the red light to turn green, drivers maneuver whenever possible to get closer to the light, passing those stopped vehicles which have arrived before them. This behavior is typically carried

out by motorcyclists who are able to weave between cars, trucks, and buses, but it is frequently carried out by tuk - tuk drivers, taxi drivers, and even bus drivers as well. Other drivers do not appear to get angry, as they would in most in other countries that I have lived in. Many cultures prefer orderliness for the good of the majority. In these other places, it is not desirable for a motorcycle, for instance, to weave to the front of a queue, since ultimately others down the line will be inconvenienced. In Thailand, the attitude seems to be that if it is possible to better one's own position in traffic, then one does so, regardless of the consequences to those who are not able to do so.

Similar behavior may be seen in post offices and banks. It is usually only the short time foreign resident who patiently queues in a bank or a post office. Thais, in general, have no compunctions about going ahead of someone else if they can. I am still astonished that I can be waiting in line at a xerox machine on campus and find a student who has arrived later than me attempting to hand materials in ahead of me.

I am sure that most of my Thai colleagues would like to dismiss these behaviors as aberrations, as impolite behaviors which are not condoned by the majority of polite people. Yet if we examine the reaction of the employees of banks, post offices, and xerox machines to these "line jumpers," we see that this behavior is at least accepted. This is because, with rare exceptions, employees will wait on the line jumpers even though they know that the person has cut in line, and even though they may have to handle two or more transactions at once.

This behavior is one which we must accept as part of Thai culture. Understanding it is not difficult if we consider a position taken in a paper written by Cooper and Ross 1975. They propose that a universal of behavior is the "ME - first " principle. This principle says that, all other things being equal, "I" comes first. This is seen in both language and other types of human activity throughout the world. The difference appears to be how many canons of politeness are imposed on individuals in order to suppress this tendency. Standard English, for instance, insists on sentences such as "He and I went to the store" whereas most nonstandard forms of English, being less concerned with conventions of politeness, prefer sentences like "Me and him went to the

store."

With respect to Thai traffic behavior, and with respect to Thai conversational interruptions, then, we have an extreme example of the "ME - first" principle operating. To the extent that people feel that their needs, either social or conversational, outweigh anyone else's, then interruptions will take place. Not surprisingly, interruptions of the type presented here occur more frequently by the socially superordinate person, but they are by no means limited to superordinates. ¹

With these preliminary observations out of the way, I will turn to the matter of topic shift in conversation. I will show, I trust, that those instances of infelicitous topic shift which warrant attention and which seem to run counter to universal topic shift conventions, are not counterexamples at all. Rather they may be explained by recourse to the "ME - first" principle discussed just now.

II. STANDARD RULES OF TOPIC SHIFT

Despite the fact that the notion of "conversational topic" has been widely studied [see, among others, Li and Thompson 1976, Givon 1982, Hinds 1976, Hinds et al 1987], there are no universally accepted definitions of this term. The problem has been, and will continue to be, that the term itself is "intuitively" understood to mean "what the conversation is about at a given point." But, as Wardhaugh 1985: 139 points out:

A topic is something talked about, but it is very unusual in conversation ever to talk on a well defined topic in a highly systematic way ... The comments the participants make will cluster, and the focus of that cluster is a topic, whether it be the weather, movies in general, a particular movie, a current news story, a round of joke telling, and so on.

I believe that Wardhaugh is overly pessimistic in his view that a topic cannot be identified. He 1985: 140 states, "you will hardly ever be able to say that a certain group of people is now going to talk precisely about topic X within such and such parameters for this or that purpose." This pessimistic position differs from, for instance, Keenan and Schieffelin 1976: 338 who state that the "discourse topic ... refers to the PROPOSITION (or set of propositions) about which the speaker is either providing or

requesting new information."

For the purposes of the present discussion, we will consider that a "discourse topic," or more accurately, a "conversation topic," is the framework in which other information is passed back and forth. There is no requirement that comments be directed toward it as developments occur within it. For instance, a

common conversational activity in Thai, though not necessarily in English or in other languages, is to discuss prices. The information which is provided relates to specific items, but the overall conversation topic is none of these specific items: instead it is "discussing prices of items." This may be illustrated in the conversation segment presented in [2].

[2]

1 A: [laugh] kếy lian rứ? plàaw [laugh] Will you pay or not.

- 2 pay kin than thii leey I will go right now.
- 3 B: mây mii ŋən ruu plàaw
 I don't have any money. You know?
- 4 pay duu năŋ wannî i
 I went to see a movie today
- 5 I îan phêan and paid for my friend.
- 6 A: pay lian thammay Why did you pay?
- 7 B: mây ròok No.
- 8 kôo mạn ?òok khâa kin nà? He paid for the food.
- 9 A: duu thâwrày

 How much [was the seat]?
- 10 yîisîp Twenty baht?
- 11 B: bàt bàt lá? yîisip
 The ticket. Twenty baht a ticket.
- 12 kôo sì istp chây plàaw So forty baht, right?
- 13 man suu [NOT CLEAR] khâawphôot sɔɔn thun naam sɔɔn kêεw He bought .. two bags of popcorn, two glasses of water,
- 14 plaamuk tawthoon thun la? sipsoon baat squid, twelve baht a bag
- khâawphôot thủn lá? thâwrày

 How much did the popcorn cost?
- 16 hòk bàat Six baht.
- 17 sipson pen yiipsii yiipson Twelve is twenty - four, twenty - two.
- 18 náam ?ìik kêew lá? thâwrày
 How much did a glass of water cost?

cèt
Seven.
.. pen thâwrày pen sipsii
.. how much, fourteen.
thâwrày kôo mây phoo ròok
It wasn't enough.
tèε kěy ?òok khâa kaafεε yen khâaŋlâaŋ ?ìik sip bàat
But I paid for the ice tea downstairs, ten baht.
pen hâasip
It was fifty.

What happens in this segment of conversation is in fact the way that all conversations progress. Each utterance which is made sets the stage for the next by providing more or fewer restrictions on what can be said next. For instance, [2:3] occurs as a justification for why B will not pay for A. [2:4-5] is an explanation for why B does not have any money. [2:6] questions [2:4-5]. The purpose of [2:7-8] is to minimize the force of the "why question," since "why questions" are frequently used in conversation to voice disapproval. By indicating that "HE" paid for the food in [2:8], B opens up the possibility for the next set of utterances to discuss various items which might be paid for when going to the movies. This continues through [2: 23].

The simple test that is used to determine "conversation topic" in this framework, then, is to ask, "What are the participants talking about now?" We

He's younger.

recognize that the answer to this question may be very specific or very general, and that it may be answered with varying degrees of exactitude. The most general response that an informed and trained observer can provide is the overall conversation topic, while successively specific answers constitute subtopics. ²

In Hinds 1978 and elsewhere, I have claimed that conversations progress in one of two basic ways. First, they may progress in a *paratactic* manner. That is, topic change occurs by shifting from a topic (or sub-topic) to another topic at the same level of specificity. The second way that topic change may occur is in a *hypotactic* manner. The same topic is discussed in subsequently more detail.

The sequence $[\ 3:24\]$ through $[\ 3:33\]$, a continuation of the first conversational segment, illustrates both types of topic progression.

te the names of students who are scolded

39 oub wahdwaders 199

[3]	ser bine, saw it bu r dieve een de
24	hὄo khất lếεw mây nâa duu ləəy
	I think I should not have seen it.
25	thâa mây chuan man na raw kôo sabaay lêew
	If I had not invited him that would have been better.
26	phoo chuan pay duu nắη phoo man maa lέεw kôo hây klàp pay sí?
	When I invited him to the movie, when he came, then I told him to go back.
27	[laugh] kôo thamnay dâay
	What should I do?
28	them laray soon khom who was the color of the same and same was the same and the sa
	I had invited him, so I had to go see it.
29	Pira / Joon daannay hongian ko lolan garafan fan garafan ko lolan garafan ko ka

30 dèk fayfaa
An electricity student.

31 nɔɔŋ .. nɔɔŋchaay phuan key
The brother .. brother of my friend.

32 man n'isay dii He is nice.

33 A: yàak pay duu rθaŋ mεεnnekhin
I want to see "Mannequin."

Utterance $[\ 3:24\]$ establishes the (sub) topic of conversation as "THE MOVIE B SHOULD NOT HAVE SEEN." In $[\ 3:25\]$, a further subtopic is introduced. This is the "HE" that speaker B has invited. In $[\ 3:29\]$ through $[\ 3:32\]$, B opts to provide more details about "HE" effectively developing the conversation in a *hypotactic* manner. That is, B begins with the topic of a movie, and then introduces a character "HE" into the conversation. The subsequent development concerns "HE," a development which provides more details about the topic. In $[\ 3:33\]$, A opts to change the original topic of "THE MOVIE B SHOULD NOT HAVE SEEN" to

another movie, "MANNEQUIN." This is a parallel, or paratactic, topic shift.

III. "VIOLATIONS" FROM THAI

We are now prepared to examine a few selected instances of topic shifts which do not seem to follow the types of progression which have been discussed so far. The types of violations which occur are not uncommon, although it must be emphasized that most topic changes in Thai conversation are orderly in the sense that I have been using the term. These non-felicitous topic shifts then are exceptional cases rather than normal cases.

36 B: Ιέεν maa thǎam bii
And she asked me.
37 bii bòok
I said
38 "?aacaan kôo ?ann'ii khǒoŋ nửu" [laugh]
"Teacher, this is mine." [laugh]
39 kháw duu mây rúu
She saw it but didn't know.

40 ?aacaan khon n'ii dii caydii This teacher is good, kind.

41 A: <u>γόου pen wàt Ιέεω</u> Oh, I've got a cold.

While B has been talking about her teacher, A, in [4:41] suddenly speaks about having a cold.

[5]

[4]

65 A: tham ?aray sɔɔŋ khon
What do you do, both of you?

66 B: hây khray doon dàa nay hôŋrian kôo khían Write the names of students who are scolded.

?55 **A**:

Oh I see.

B: còt 68

Take notes.

hóy hóy Oh, oh. 69

70 mêakhuun noon tâŋ tii nùŋ

I went to bed at 1:00 am last night.

B: thammay 71

Why?

In this continuation of the same conversation, A makes another abrupt topic shift in [5:69] and [5:70]. Notice that this topic shift is also a comment about A's internal state. Note further that B in [5:71] sanctions this topic shift by questioning her. This should call to mind the instances discussed above in which employees typically do not try to punish queue jumpers, but accede to them.

IV. ACCOUNT OF "VIOLATIONS"

If we invoke the "ME - first principle" again, we find that it accounts for these types of topic shifts. The speaker feels it is acceptable to say something which is immediately important to him or her, and so does. It is necessary to point out here that the observations I have been making are not intended to say that Thais are rude in their speaking behavior. The observations I have made, however, do begin to give an account of why Thais may seem to be rude to non - Thais.

Conventions in conversation may differ from culture to culture. Members of a specific culture rarely find the need to question the behavior of others if that behavior follows the expected standards, whether those standards are formerly articulated or not. In fact, the only time we usually question such behavior is when we have had experience in a culture other than our own in which the conventions are different. .

To give a concrete example that many of you will recognize, many non - Americans form the impression that Americans are insincere. They often form this impression from a conventionalized behavior which is unconsciously known to all members of American society, but which is frequently misinterpreted by outsiders. This involves what Americans say when they part company from someone. Typical closing utterances are "See you later," "I'll call you sometime," "Let's have lunch when you're free."

These utterances are often misunderstood by non - Americans as being PROMISES to meet again. They are not this at all. Instead, they are expressions of a DESIRE to meet again at some unspecified time Since the words which are used appear in the future. to make a promise, it is necessary for me to explain to you how Americans know that these utterances are not promises. The key to this puzzle is how definite a time is stated. "I'll call you sometime" is an expression of DESIRE to meet, but "I'll call you tonight about 7:30" is a PROMISE to call. Not calling in the first case is not considered insincere by Americans, but not calling in the second case is.

In Japan as well, there are conventional expressions which tend to be misinterpreted by outsiders to the society. If a Japanese says the Japanese equivalent of "I'll think about it" in response to a request, most outsiders will assume that there is still a chance that the request will be fulfilled. But those who know the conventions know that the case has been closed. There is no chance that the request will be filled.

If we shift now into Thai society, I think that it is fair to say that most non - Thais learn to live with questions like "How much do you pay for rent each month?" "What is your salary?" "How much did this necklace that you just gave me cost?" We non - Thais learn very quickly that these questions are condoned by Thais, although we may find them difficult to handle.

On a different level, but operating under the same principle, we must accept abrupt changes of topic as well. We non - Thais may never become used to a student walking into the office and beginning to speak to us even though we are engaged in a conversation with another teacher. This violates the canons of politeness in many other cultures. But we must understand that abrupt topic shifts, interruptions in conversation, and line cutting behavior in public are condoned by Thai society, despite the protestations of our colleagues who have been exposed to non - Thai ways of thinking.

V. SUMMARY

In this paper I have attempted to document specific conversational behaviors which center around simultaneous speaking and topic shift. Although this report is a preliminary statement, I think it is safe to conclude that there are different cultural expectations operating in Thai conversational interaction than in conversational interactions in other cultures. Specifically, the "ME - first principle" invoked in the first part of this paper operates at a higher level in Thai society than in other societies under consideration.

FOOTNOTES

¹ It is not only interruptions which are sensitive to the roles of conversational superordinate and sub-ordinate. Conversational subordinates are also required to respond to questions and comments of superordinates before continuing with their own comments. For example, in segment 8 through 13, B begins to talk about the price of food. In 9 and 10, A asks about the price of a seat. In 11 and 12, B responds to that before continuing with her original topic of prices of food.

² It is important to distinguish "topic" in sense from "theme." A "topic" is what the participants are talking about, while a "theme" is what the participants are doing. For example, "complaining," "joking," etc are themes. It may not always be possible to differentiate the two, but the attempt must be made.

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